

## JVC Troubleshooting Guide



Problem: My image is too dark.

- Solution 1: Ensure that the ND filter (front left) is turned off.
- Solution 2: Dial in a lower F-Stop number. To do this, click the Iris button (to the left of the eye cup) and use the scroll wheel below to open up the Iris. The lower your F-Stop, the more light you will let in.
- Solution 3: Turn the gain switch (bottom left) to Medium or High. Note that raising the gain will increase the presence of grain/noise in your image.
- Solution 4: Dial in a slower shutter speed. The shutter button is located directly below the Iris button and then you use the same scroll wheel to lower the number. However, slower shutter speeds may need to be placed on a tripod and can affect movement on screen. Refer to the DSLR guide online to better understand aperture (iris), ISO (gain) and shutter speed.

Problem: I am having trouble getting my image in focus.

- Solution: Click the menu button, camera processes and then turn focus assistance on. This feature will turn your lcd screen black and white but it will still capture the video in

full color. Once this feature is turned on, you will see blue dots over the area of the image that is currently in focus. These dots will help you properly focus your image.

Problem: The front ring is zooming instead of focusing.

- Solution: There is a switch with two options on the front left of the camera: zoom and focus. Move this switch to focus and use the servo T and W buttons (right side) to zoom.

Problem: Areas of my image are overexposed.

- Solution: Go to menu, camera processes and turn on Zebra. Zebra is a feature that will show you bars over areas in your image that are overexposed. When you see zebra bars in your image, you may want to consider lowering the exposure.

Problem: I am not getting any sound out of the shotgun microphone.

- Solution: Make sure that the two audio inputs (upper left) are both switched to +48V (phantom power). If it is on any other input then the shotgun microphone will not have power.